

PATENT #4
1248-0571P 7.D.

IN THE U.S. PATENT AND TRADEMARK OFFICE

07/26/04

Applicant: Masaya NAGATA Conf.: 2105
Appl. No.: 10/022,916 Group: 2152
Filed: December 20, 2001 Examiner: UNKNOWN
For: SERVICE MANAGEMENT METHOD, SERVICE
MANAGEMENT PROGRAM, AND INFORMATION
RECORDING MEDIUM RECORDING THE PROGRAM

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JUL 21 2004

Technology Center 2100

L E T T E R

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

July 20, 2004

Sir:

Applicant(s) filed an Information Disclosure Statement (IDS) on May 12, 2004, in which the date for JP 10-232731 was incorrectly listed as 1998-02-09 on the Form PTO-1449(s). A corrected Form PTO-1449 is attached hereto showing the correct date for JP 10-232731 as 1998-09-02. Please substitute this corrected Form PTO-1449 for the incorrect one previously submitted with the IDS filed on May 12, 2004 and return an appropriately initialed copy to Applicant(s).

Appl. No. 10/022,916

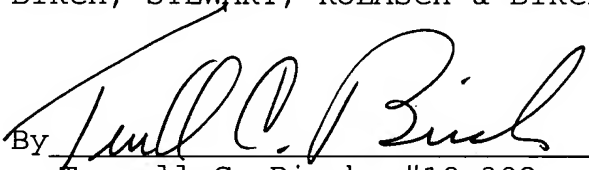
If the Examiner has any questions concerning this application, the Examiner is requested to contact the undersigned at (703) 205-8000 in the Washington, DC area.

If necessary, the Commissioner is hereby authorized in this, concurrent, and future replies, to charge payment or credit any overpayment to Deposit Account No. 02-2448 for any additional fees required under 37 C.F.R. § 1.16 or under 37 C.F.R. § 1.17; particularly, extension of time fees.

Respectfully submitted,

BIRCH, STEWART, KOLASCH & BIRCH, LLP

By

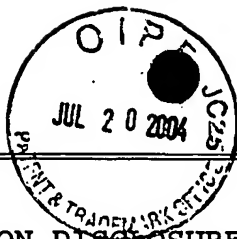

Terrell C. Birch, #19,382

RLW
TCB/TWD/mlr
1248-0571P

P.O. Box 747
Falls Church, VA 22040-0747
(703) 205-8000

Attachment(s)

(Rev. 02/12/2004)



Form PTO-1449

**INFORMATION DISCLOSURE CITATION
IN AN APPLICATION**

(Use several sheets if necessary)

ATTY. DOCKET NO.
1248-0571PAPPLICATION NO.
10/022,916APPLICANT
Masaya NAGATAFILING DATE
December 20, 2001GROUP
2152 2143**U.S. PATENT DOCUMENTS**

| EXAMINER INITIAL | DOCUMENT NUMBER | Kind | DATE | NAME | CLASS | SUB CLASS | FILING DATE IF APPROPRIATE |
|---------------------|-----------------|------|------|------|-------|--------------|-------------------------------|
| | US | | | | | | |
| | US | | | | | | |
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FOREIGN PATENT DOCUMENTS

| | Office | DOCUMENT NUMBER | Kind | DATE | COUNTRY | CLASS | SUB CLASS | TRANSLATION | |
|--|--------|--------------------|------|------------|---------|-------|--------------|-------------|----|
| | | | | | | | | YES | NO |
| | JP | 10-232731 | A | 1998-09-02 | JAPAN | | | Abs | |
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OTHER DOCUMENTS

(Include Name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.) date, page(s), volume-issue number(s), publisher, city and/or country where published.)

Shuji Morisaki, "Sharing Usage Knowledge for Application Software Using Function Execution History," Information Processing Journal, Information Processing Society Corporation, October 15, 2000, Vol. 41, No. 10, pp. 2770-2781.

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with M.P.E.P. 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.